

Manage your NGS data with confidence.

Bioinformatics Professional Services: custom-tailored consultation.

Optimize the data generated through next-generation sequencing (NGS). No matter your research focus or scale of throughput, Illumina experts can help your lab utilize the right bioinformatics solution to meet your needs. We offer a range of Bioinformatics Professional Services to help you implement analysis, meet growing needs, and migrate your workflows using existing BaseSpace® Sequence Hub functionality.

Make the most of your bioinformatics data.

We know how important it is for you to generate high-quality data and maximize productivity. Whether you need a basic introduction to bioinformatics or a consultation on specialized data analysis workflows, our experts can provide hands-on support.

How it works.

- A experienced bioinformatics consultant will perform an initial assessment of your expertise level and analysis needs.
- Next, we'll design and implement a custom consultation program for you, working through standardized or custom data.
- After you select a program, we'll provide detailed follow-up as needed.



Explore. Adopt. Accelerate.

Leverage the power of data analytics for the latest Illumina sequencing technology. We know you have many decisions to make in addition to choosing an instrument—from selecting the best NGS workflows for your specific applications or targets of interest, to determining how to analyze your NGS data. You also have concerns about what training and support you should choose. Let our bioinformatics experts work with you. When you partner with Illumina, you join an established community of users and a responsive team of experienced professionals ready and willing to help you succeed.

To learn more about the full range of Bioinformatics Professional Services, contact your local account manager.

Inside Sales

- 800.809.4566 (North America)
- 01799 534332 toll-free (EMEA)
- 858.202.4566 (outside North America)
- servicecontract@illumina.com

Customer Service

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